

PERSONAL INFORMATION



Abdullatif shimale

📍 Uae, Visa: Residence,
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Date of Birth : 1997
Marital Status : Single
Nationality : Syrian
Known Languages : English and Arabic

EDUCATION

Damascus University
Business Administration and Marketing
%70

2019

EXPERIENCE

Hesco (Hid group)

2023 - Until Now (Remotely)

Marketing

I working marketing position in this company and had several tasks: Preparing digital marketing campaigns, Coordinating and managing all marketing activities and processes, Working directly with the sales team, Working and supporting marketing goals and achieving them, Arranging products and delivering them to customers in a professional manner, Bringing the company's ideas to reality.

Alsahm Alfiddi Events

2021 - 2022 in Dubai

Salesman

I was worked as a salesman in this company and had several tasks: customers and guidance within the departments of the store,

Provide accurate information such as product features, prices and after sales services. Responding to customers regarding products and services, Show comparisons between prices and additional features to encourage customers to buy.

Preparing and processing various promotional offers,

Overseeing the consistency of warehousing operations and the quantities displayed on the Supervising procedures for returning and replacing products shelves

Coordinating with the retail sales team to provide excellent customer service, especially during peak times. Introduce customers to the latest offers and special discounts on an ongoing basis

Submit periodic reports on customer feedback to the Store Manager.

Constant access to new products and services.

Almdne group

2020 - 2021 in Dubai

Customer services

I was worked in customer service for this company and I had several tasks: determining the extent to which customers know the services and products provided by the company preparing periodic reports showing the extent of customer satisfaction, responding to customers, trying to address complaints addressed to us by a company within the available policies, receiving customer requests and confirming them or Confirming its cancellation providing sufficient information required for the client, trying to solve problems if any providing the best way to express the company, preliminary identification of complaints and various issues and problems that Supplier works with, explaining in an easy and simple way in order to deliver information to the client, listening and implementing the decisions and laws of the company.

TECHNICAL SKILLS

Integrity
Attention to Detail
Begging calculations
Accuracy
Cash Management
Computer skills on Microsoft office (WEA)programs

ACTIVITIES

Football
Basket ball
Reading

INTERESTS

Self development
Reading
Football
